

What to do if you do not already have a third-party provider

The Parent App does not have it's own password – it 'piggybacks' off the credentials you use for an existing federated account.

You will require an account with one of the following federated accounts (a third party provider) before being able to sign up for the SIMS Parent App:

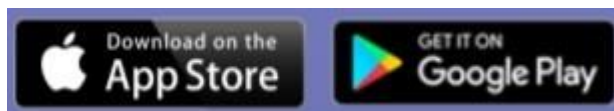
- Microsoft
- Office 365
- Google
- Facebook
- Twitter
- A SIMS ID account, (which the majority will not have).



Parent/carers who do not already have one of these account providers can freely create one:

via the [Google Play Store](#) (for Android) or

via the [Apple Store](#) (iPhone)



How do I download the SIMS Parent App?

1. Open the Play Store or Apple Store on your device.
2. Using the Search facility, enter SIMS Parent.
3. Select SIMS Parent by Capita Plc from the search results.
4. Tap READ MORE for more information or INSTALL to download the app.
5. Once the app has downloaded successfully, tap Open to register and start using the app.

(Parents must not attempt to register using SIMS ID. This option is for use by school staff only.)

Whichever Federated account you choose, you MUST use the same account to subsequently access the Parent App